

# Hodgson Physical Therapy & Pilates

## PAYMENT POLICY

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### ***We want to help you.***

In an ongoing effort to better serve our patients, Hodgson Physical Therapy & Pilates will use reasonable efforts to obtain benefit information from your insurance carrier for outpatient rehabilitation services. **Because your insurance carrier typically does not guarantee either the benefits it provides to us on your behalf, or the payment for services rendered to you, your carrier's benefit information we provide to you may not be completely accurate. We will not know exactly what your coverage of expenses will be until we have received reimbursement from your insurance carrier at which time you are responsible for the balance of all unpaid claims.**

### ***We will file your insurance claims for you.***

Hodgson Physical Therapy & Pilates wishes to make payment for your account balance as convenient for you as possible. Insurance companies require the separate filing of our professional fees for each date of service. As a courtesy to you, we customarily file your claims with your insurance company. **Each patient, however, remains fully responsible for the entire amount of the bill until all claims are paid.**

### ***What type of payment is expected at time of service with Hodgson Physical Therapy & Pilates?***

Payment for co-payment is expected at the time of your visit. If our staff is unable to confirm that you have insurance coverage, payment of your charges in full is requested at time of service. Any payment due may be made by cash, personal check, money order, Visa, or MasterCard. If the patient balance exceeds 30 days with Hodgson Physical Therapy & Pilates, the unpaid balance is subject to a 1.5% finance charge each month, 18% annually. Deductible and Co-insurance is calculated by your insurance carrier and will be billed to you when our office receives the EOB (explanation of benefits) information. For the deductible and coinsurance the 30 days starts from the day we send you the bill.

### ***What if you are unable to comply with our payment policy?***

Arrangements must be made with the site manager or billing department.

### ***Any questions?***

If you have questions concerning our billing and payment policy, please contact the billing-office at 508-822-1135, and we will be happy to assist you.

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### **Overdue account balances**

*It is unpleasant when no arrangement for payment can be made or agreed-upon payments arrangements become delinquent. Any account may be considered a bad debt risk if it becomes 90 days past due. When this happens, we may have no recourse but to assign your account to a third party collection agency for collection or place your account with an attorney to obtain judgment or otherwise satisfy payment of the delinquent account. If this occurs, a collection fee of up to 30 percent of the unpaid balance may be added to your account. We may also charge reasonable attorney fees, court costs, interest, late fees, sheriff's fees, and similar fees.*